

# Technology-Enabled Investigations: Beyond Digital Forensics

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### **DIGITAL FORENSICS / ANALYTICS**



Computer & Mobile: Forensics concerned with retrieval of digital evidence from computers and phones Network, Cloud & Database: Analysis of data, metadata and data traffic from networks, cloud services and inhouse systems Social Media: Investigations and Digital Analysis of social network platforms

### WHAT IS TECH-ENABLED INVESTIGATIONS?

# • ... IT IS TECH LEVERAGED ACCROSS THE WHOLE INVESTIGATIVE CAPACITY



Complaint Handling
Data Handling and Privacy
Stakeholder Engagement

- Proactive Investigations
  - Training needs
    - And more



## WHAT FACTORS ARE DRIVING TECH-ENABLED **INVESTIGATIONS?**



### **TECH**

- Diversity and Proliferation of **Data and Digital Devices**
- Hyper-Connectivity of **Networks and Digitized Transactions**
- Tech-Enabled Wrongdoing (e.g. BEC; Digitally Forged Docs; E-Tendering; and Digital **Manipulation of Internal** Systems)

# WHAT FACTORS ARE DRIVING TECH-ENABLED INVESTIGATIONS?



#### **OPERATIONAL NEEDS**

- To Respond Faster to a Growing List of Stakeholders
- Proactive Investigations
- Improve Business Decisions and Delivery
- Integrity and Confidentiality

# WHAT FACTORS ARE DRIVING TECH-ENABLED INVESTIGATIONS?



#### **ENVIRONMENTAL**

 COVID-19 – Accelerator in Remote Investigations

### POLTICAL

• War in Ukraine

### LEGAL / POLICY

- Court Jurisprudence
- Data Privacy and Handling & Classification Regulations
- Investigation SOPs Revised

### LEVERAGING TECH ACROSS THE INVESTIGATION PROCESS



### TAKE AWAYS

**Cross-Functionality** – bringing data, technology, and traditional investigative skills together

**Gradual & Custom approach** – internal capabilities through to technological investments – customized to the agency and operational environment

**Communication and Collaboration - with partners.** No organization, however large, has all the data it needs.

# **QUESTIONS?**



Thank you

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